Last updated: [Date]

Welcome to **[Your Service Name]** ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website located at **[yourwebsite.com]** (the "Site") and any related services provided by us (collectively, the "Service").

By accessing or using our Service, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use our Service.

1. Eligibility

- You must be at least 18 years old to use our Service.
- By using the Service, you represent and warrant that you have the legal capacity to enter into a binding agreement.

2. User Accounts

- **Registration:** To access certain features of the Service, you may need to create an account. You agree to provide accurate, current, and complete information during the registration process.
- **Account Security:** You are responsible for maintaining the confidentiality of your account login information and are fully responsible for all activities that occur under your account.
- **Account Termination:** We reserve the right to suspend or terminate your account at any time for any reason, including violation of these Terms.

3. Use of the Service

- **Permitted Use:** You agree to use the Service only for lawful purposes and in accordance with these Terms.
- **Prohibited Activities:** You agree not to engage in any of the following prohibited activities:
 - Harassment, abuse, or harm to other users.
 - Posting or transmitting any content that is illegal, obscene, defamatory, or infringing.
 - Impersonating any person or entity.
 - Interfering with or disrupting the Service or servers/networks connected to the Service.

4. Purchase and Payment

- **Purchasing Time:** You may purchase chat time through the Service. Prices and payment terms are specified on the Site and are subject to change.
- **Payment Processing:** Payments are processed through third-party payment processors. We do not store your payment information.
- Taxes: You are responsible for any applicable taxes associated with your purchase.

5. Cancellation and Refunds

• No Refunds: All purchases are final and non-refundable unless required by law.

• **Disputed Charges:** If you believe there is an error with any charges, you must contact us within 30 days of the charge.

6. Intellectual Property Rights

- **Ownership:** All content on the Service, including text, graphics, logos, and software, is the property of **[Your Service Name]** or its licensors and is protected by intellectual property laws.
- **Limited License:** You are granted a limited, non-exclusive, non-transferable license to access and use the Service for personal, non-commercial purposes.

7. User-Generated Content

- **Content Ownership:** You retain ownership of any content you submit or transmit through the Service.
- **License to Use:** By submitting content, you grant us a worldwide, royalty-free, sublicensable, and transferable license to use, reproduce, distribute, and display such content in connection with the Service.
- **Content Restrictions:** You are responsible for ensuring that your content does not violate any laws or infringe upon the rights of third parties.

8. Privacy Policy

- **Data Collection:** Our collection and use of personal information are described in our <u>Privacy Policy</u>.
- **Consent:** By using the Service, you consent to the collection and use of your information as outlined in the Privacy Policy.

9. Disclaimers

- **Service Provided** "As Is": The Service is provided on an "as is" and "as available" basis without warranties of any kind.
- **No Warranty:** We disclaim all warranties, express or implied, including but not limited to warranties of merchantability and fitness for a particular purpose.
- **No Guarantee:** We do not guarantee the accuracy, completeness, or usefulness of any content on the Service.

10. Limitation of Liability

- **No Liability:** In no event shall **[Your Service Name]**, its directors, employees, or agents be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of the Service.
- **Maximum Liability:** Our total liability to you for any claims arising out of or relating to these Terms or your use of the Service shall not exceed the amount you have paid to us in the last twelve (12) months.

11. Indemnification

• You agree to indemnify and hold harmless **[Your Service Name]** from any claims, losses, damages, liabilities, including legal fees, arising out of your use or misuse of the Service, violation of these Terms, or infringement of any rights of another.

12. Governing Law

• These Terms shall be governed and construed in accordance with the laws of **[Your Country/State]**, without regard to its conflict of law provisions.

13. Dispute Resolution

- **Negotiation:** In the event of a dispute, you agree to first attempt to resolve the dispute informally by contacting us.
- **Arbitration:** If the dispute is not resolved within 30 days, it shall be settled by binding arbitration in accordance with the rules of **[Arbitration Association]**.
- Jurisdiction: The arbitration shall take place in [City, Country].

14. Changes to Terms

- We reserve the right to modify or replace these Terms at any time. Changes will be effective immediately upon posting.
- Your continued use of the Service after any such changes constitutes your acceptance of the new Terms.

15. Termination

- We may terminate or suspend your access to the Service immediately, without prior notice, for any reason whatsoever.
- Upon termination, your right to use the Service will cease immediately.

16. Severability

• If any provision of these Terms is found to be unenforceable or invalid, the remaining provisions shall remain in effect.

17. Entire Agreement

• These Terms constitute the entire agreement between you and **[Your Service Name]** regarding the Service.

18. Waiver

• Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

19. Contact Us

- If you have any questions about these Terms, please contact us at:
 - Email: [Your Contact Email]
 - Address: [Your Business Address]